Gaming PC Troubleshooting Pack

Find the symptom. Test one change. Keep the result.

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gamershideout.uk

What this pack does

This workbook helps Windows PC gamers investigate low FPS, stuttering, crashes and suspected overheating. It provides a repeatable process and evidence to take to support. It cannot guarantee a repair or an FPS increase. It does not include individual technical support.

1. Start with a baseline

Save work and back up important files before recovery operations. Record original settings. Test one change at a time, using the same game scene and similar conditions. Do not disable security software, run unknown optimisation scripts or change BIOS voltages to follow this pack.

Detail	Your answer
CPU / graphics card / RAM	
Windows version (search for winver)	
Game / launcher / game version	
Screen resolution / graphics preset	
Symptom and exact error text	
Date first noticed	
Recent update, mod or hardware change	
One game or several?	
At launch, immediately in play, or after a while?	

Choose a repeatable test: a built-in benchmark, a saved single-player scene or the same training area. Online matches vary, so treat comparisons there cautiously. Use the game's own FPS display if available. Record visible stutters as well as average FPS.

2. Choose your route

Symptom	Begin here
Consistently low frame rate	Section 3
Mostly smooth with sudden pauses	Section 4
Game closes or shows an error	Section 5
Performance worsens as the PC warms	Section 6
Players teleport or actions arrive late online	Section 7
PC suddenly powers off or shows a blue screen	Stop repeated testing; Section 8